SERGEI FEDAEV

IT INFRASTRUCTURE & SYSTEMS ADMINISTRATOR | Independent Software Developer

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PROFESSIONAL PROFILE

IT infrastructure and systems administration professional with 19+ years of experience supporting public-sector and commercial environments. Experienced in Windows Server, Active Directory, LAN administration, network security, backup and recovery, endpoint support and business applications. Previously supported an environment of 150+ workstations and three physical servers, and contributed to a major workstation and network modernisation. Also develops independent Windows and Android applications, combining practical problem-solving with product-focused interface design.

CORE COMPETENCIES

Systems & endpoints: Windows Server, Windows desktop administration, Active Directory, DHCP, workstation support and PC hardware maintenance

Networking & security: LAN administration, Kerio Control, Kerio WinRoute Firewall, security gateways, network access policies and mail servers

IT operations: Backup and recovery, troubleshooting, ITIL, internal telephony / PBX, printers, MFPs, scanners and CCTV systems

Business systems: 1C, office software, electronic document management, remote financial document exchange, cryptographic information-protection tools and Bitrix CMS

Independent development: C# / .NET, WinUI 3, Windows App SDK, Windows 11 Widgets, Android applications and REST API integrations

PROFESSIONAL EXPERIENCE

Senior Specialist, IT Operations | Federal State Institution "Nalog-Service", Federal Tax Service of Russia

May 2015 - Present

- Maintain the reliable operation of server infrastructure and employee workstations in a Federal Tax Service environment.
- Administer Windows Server, user access rights and security policies.
- Support internal telephony and office equipment, including multifunction printers, printers and scanners.
- Monitor data backups, restore systems after failures, perform routine maintenance and carry out minor hardware repairs.

Engineer (part-time) | Municipal Institution for Financial and Economic Support of Social Sector Institutions

June 2011 - Present · Concurrent role · Saransk, Russia

- Provide technical support for the PC fleet and end users.
- Maintain specialised software and cryptographic information-protection tools; keep office software up to date.

Systems Administrator | Promkontrakt LLC

December 2014 - February 2015

- Installed and maintained computers, office equipment and internal telephony; supported Windows and Windows Server environments.
- Maintained company network availability and security; installed and updated office and business software, including Microsoft Office and 1C.
- Managed data backups and recovery and provided day-to-day technical support to users.

PROFESSIONAL EXPERIENCE - CONTINUED

Systems Administrator | Compressor Technologies LLC
August 2013 - October 2014

- Maintained the company IT environment, from hardware procurement and workstation setup to 1C and office software configuration.
- Also managed digital promotion activities, including Google AdWords, Yandex.Direct and social media campaigns.

Lab Assistant (IT Support & Network Administration) | Secondary School No. 40
September 2012 - September 2014 · Concurrent role

- Administered the ELJUR electronic school journal, local network and Active Directory environment.

Software Engineer / Systems Administrator | Saransk City Administration
March 2007 - August 2013 · Saransk, Russia

- Modernised the organisation's workstation fleet and local network; introduced Kerio Control and Kerio Mail.
- Administered a network of 150+ workstations and three physical servers.
- Deployed and maintained Active Directory, mail services and network security gateways.
- Supported electronic document management and remote financial document exchange systems.
- Managed content for the official website using Bitrix CMS.

Note: Several positions overlapped in time; concurrent and part-time roles are identified where stated in the source CV.

SELECTED INDEPENDENT SOFTWARE PROJECTS

StarLine Widget - Windows 11: A desktop widget concept for viewing vehicle status and telemetry at a glance, with shortcuts for common remote actions.

Crypto Monitor - Windows 11: A cryptocurrency monitoring widget with multi-currency quotes and historical price charts, using CoinGecko market data.

Octan Savings (Октан Выгода) - Android: A published fuel and trip-cost application available through RuStore and Huawei AppGallery.

Radio Player - Android: A radio and media application demonstrated with live audio/video, stream-quality controls, recordings, podcasts and track information.

EDUCATION

National Research Mordovia State University (N.P. Ogarev) | 2008
Institute of National Culture - Information Retrieval Systems Technology

LANGUAGES

Russian - Native